



DHFS County Claims Clearinghouse Overview

County Transaction Rule Solutions Conference

May 22, 2003





DHFS County Claims Clearinghouse Overview

Context for Discussion

- County's role as a health plan
- Gap created by HIPAA related to health care claims
 - ◆ X12 837 Health Care Claim: Dental
 - ◆ X12 837 Health Care Claim: Institutional
 - ◆ X12 837 Health Care Claim: Professional
 - ◆ NCPDP 1.1 Telecommunication Standard for Retail Pharmacy Claims



DHFS County Claims Clearinghouse Overview

Background

- Assist counties with an interim measure to fill the claim gap
- Allow counties additional time to evaluate long-term solutions
 - Contract with full-service clearinghouse
 - Obtain commercial translator/conversion software
 - Collaborate with other counties to leverage solutions/resources



DHFS County Claims Clearinghouse Overview

**Provider
or
Trading Partner**

County

Claim →

**DHFS
Clearinghouse**

→

Electronic

Paper



DHFS County Claims Clearinghouse Overview

Clearinghouse Process

1. Provider/trading partner accesses DHFS EDI web site
2. Provider/trading partner logs on with user name/password
3. Provider/trading partner uploads claim file(s)
4. DHFS clearinghouse validates and translates claim file(s)
5. DHFS clearinghouse generates acknowledgement for provider/trading partner
6. DHFS clearinghouse places converted electronic file into applicable county EDI directory **OR**



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Clearinghouse Process continued

7. DHFS clearinghouse converts electronic file to a paper claim/report
8. County retrieves electronic file from DHFS EDI web site **OR** DHFS clearinghouse mails paper claim/report to county



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Clearinghouse Enrollment - county requirements

1. County profile form
2. DHFS/County agreement/MOU for MA waiver programs
3. DHFS/County business associate agreement for non-MA programs



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Clearinghouse Enrollment - provider/trading partner requirements

1. Trading partner profile form



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Clearinghouse Connectivity

1. Remote access dial-up solution (RAS)
 2. Secure web
 3. 3490E cartridge tape
- EDI Trading Partner's User Guide



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Clearinghouse Costs

- DHFS will charge counties no more than \$0.20 per claim to cover implementation and support costs



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Clearinghouse Start-up Activities

- County communicates intent to utilize and/or enroll in DHFS clearinghouse
- County completes profile form
- County distributes profile forms to its providers/trading partners
- DHFS/County execute agreement/MOU for MA waiver programs
- DHFS/County execute business associate agreement for non-MA programs
- DHFS clearinghouse establishes county and its providers/trading partners for electronic data interchange (EDI)



DHFS County Claims Clearinghouse Overview

Clearinghouse Project Activities

- Identify county project contacts
- Define project roles and responsibilities
- Schedule project meetings
- Define paper and electronic conversion clearinghouse standards
- Approve conversion standards
- Construct/test clearinghouse conversion modules
- Test clearinghouse conversion process with counties, providers, and trading partners
- Approve results of conversion testing



DHFS County Claims Clearinghouse Overview

Questions?



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HIPAA Mandated Transactions

- ◆ X12 837 Health Care Claim: Dental
- ◆ X12 837 Health Care Claim: Institutional
- ◆ X12 837 Health Care Claim: Professional
- ◆ NCPDP 5.1/1.1 Telecommunication Standard for Retail Pharmacy Claims
- ◆ X12 270/271 Health Care Eligibility Benefit Inquiry/Response
- ◆ X12 276/277 Health Care Claim Status Request/Response
- ◆ X12 278 Health Care Services Review/Request for Response
- ◆ X12 820 Payroll Deducted and Other Group Premium Payment for Insurance Products
- ◆ X12 834 Benefit Enrollment and Maintenance
- ◆ X12 835 Health Care Claim Payment/Advice